

To better serve the public and to be in line with the SAR Government's principle of providing "one-stop" services, Macao Trade and Investment Promotion Institute (IPIM), Civic and Municipal Affairs Bureau (IACM), Public Security Police Force (CPSP) and the Identification Services Bureau (DSI) have jointly set up a new service counter for the renewal of temporary residency applications. Applicants may choose to pick up their "Notification of Approval of Temporary Residency Renewal" (hereafter referred as the "notification") in the social welfare service area located on the ground floor of the Centro de Serviços da RAEM in Areia Preta (address: 52, Rua Nova da Areia Preta) by presenting their identity documents, then go to the Immigration Department and the Identification Services Bureau located in the same building to apply for the "Receipt of Residence Authorization Renewal" and the renewal application for the Macao Resident Identification Card.

Applicants for temporary residency renewal may choose to receive the notification, apply for the "Receipt of Residence Authorization Renewal" and renew the Macao Resident Identification Card through the following means:

- Options for receiving the notification:

Option1: The notification will be sent by post to the correspondence address provided by the applicant.

IPIM will send the notification by post to the correspondence address provided by the applicant, and notify the applicant by SMS to the Macao mobile phone number provided by the applicant.

Option 2: Applicant may go to ground floor of the Centro de Serviços da RAEM in Areia Preta to pick up the notification

IPIM will notify the applicant by SMS to the Macao mobile phone number provided by the applicant. The applicant or the authorised person must take their identification documents and collect the notification on the ground floor of the Centro de Serviços da RAEM in Areia Preta.

- Application for the "Receipt of Residence Authorization Renewal" and the renewal application for the Macao Resident Identification Card

Option 1: go to the Immigration Department's Office Building\* in Pac On\* and the Identification Services Bureau in China Plaza\* for the application of the "Receipt of Residence Authorization renewal" and the renewal of their identification card.

1.1 applicant must take the original notification to the Immigration Department's Office Building in Pac On to apply for the "Receipt of Residence Authorization Renewal" (remarks: the process takes 7 working days)

1.2 The applicant must go to the Identification Services Bureau in China Plaza in person with the original "Receipt of Residence Authorization Renewal" to apply for the renewal of

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the Macao Resident Identification Card. (remarks: the process may take around 3-15 working days)

Option 2: go to the Centro de Serviços da RAEM in Areia Preta for the application of the “Receipt of Residence Authorization renewal” and the renewal of their identification card

2.1 the applicant must take the original notification to the Immigration Department located on the 1<sup>st</sup> floor of at the Centro de Serviços da RAEM in Areia Preta to apply for the “Receipt of Residence Authorization Renewal” (remarks: the process takes 7 working days)

2.2 The applicant must take the original “Receipt of Residence Authorization Renewal” to the Identification Services Bureau in China Plaza to apply for the renewal of the Macao Resident Identification Card (remarks: the process may take around 3-15 working days).

\* Immigration Department's Office Building, address: Travessa Um do Cais de Pac On, Taipa,  
Macao Identification Services Bureau in China Plaza, address: 1<sup>st</sup> Floor, China Plaza, 804, Av. de Praia Grande,  
Macao Centro de Serviços da RAEM, address: 52, Rua Nova da Areia Preta

For further details on the application for the “Receipt of Residence Authorization Renewal” and the renewal of the Macao Resident Identification Card, please refer to the following websites:

Public Security Police Force:

[http://www.fsm.gov.mo/psp/cht/psp\\_top5\\_9.html#top5\\_9\\_7](http://www.fsm.gov.mo/psp/cht/psp_top5_9.html#top5_9_7)



Identification Bureau

[http://www.dsi.gov.mo/idcard03\\_c.jsp](http://www.dsi.gov.mo/idcard03_c.jsp)



Please also be reminded that, the applicant should collect the notification from the social welfare service area located on the ground floor of the Centro de Serviços da RAEM in Areia Preta (address: 52, Rua Nova da Areia Preta) within 30 days after the notification SMS has been received. In case we are unable to notify you by SMS due to the provision of an incorrect Macao mobile phone number, or the applicant fails to collect the notification within the 30-day period, the letter will be sent by post to the correspondence address provided by the applicant.